

To update your template, please follow the steps below:

- From the EBIB menu, go to **Money Movement>Wire**
- Select **Manage Templates**
- Select an international wire template from the list to view Template Details.
- Click the edit icon  and scroll down to **Recipient Information**.
- If the Country is omitted, a red box will be presented below Address Line 3.

Please select a Country

- Select the Recipient's country from the drop-down menu.
- Once the country has been selected, it is also important to update the Purpose of Payment if needed.
 - Select the **Search** link presented by the **Purpose of Payment** field.
 - Once **Search** is selected, you will see a list of **Purpose of Payment** codes and descriptions applicable to the recipient **Country** selected.
 - Always confirm the correct **Purpose of Payment** code with your recipient. If an incorrect code is selected, the funds can be held or rejected by the recipient's bank.
 - Not all countries have designated payment codes. If the country does not have a designated code, you will receive the following message: *The selected country has no defined list of Purpose of Payment codes, please use free form text input to enter the value.* Use the field provided to add the correct **Purpose of Payment**. The field allows for up to 35 characters.

If you have questions regarding Treasury Solutions, contact Treasury Solutions Support at 1-844-680-3739 Monday through Friday 7:00 am – 5:00 pm CT/8:00 am – 6:00 pm ET.

As a reminder, Renasant will never contact you by text, email, or phone and request your user credentials.

