

# If you need to... Here's where.

<b>OPEN AN ACCOUNT</b>	Online, Drive-Thru or In-Person Appointment
<b>SET UP ONLINE BANKING</b>	Visit <a href="https://www.renasantbank.com/digital-banking">https://www.renasantbank.com/digital-banking</a>
<b>RESET YOUR ONLINE BANKING PASSWORD</b>	Try Online First, Then Call 800.680.1601 and Choose Option 0
<b>GET CASH</b>	ATM or Drive-Thru
<b>DEPOSIT A CHECK</b>	Mobile Banking App, some ATMs, Drive-Thru
<b>ORDER CHECKS</b>	<a href="https://www.renasantbank.com/reorder-checks">https://www.renasantbank.com/reorder-checks</a>
<b>CHECK YOUR BALANCE</b>	Mobile and Online Banking, ATM, Drive-Thru or Call 800.680.1601 and Choose Option 1
<b>GET A CASHIER'S CHECK</b>	Drive-Thru
<b>TRANSFER FUNDS</b>	Mobile and Online Banking, Drive-Thru or Call 800.680.1601 and Choose Option 3
<b>SEND A WIRE</b>	Business Online Banking, Drive-Thru or Make an Appointment at Local Branch
<b>ORDER A DEBIT CARD</b>	Call 800.680.1601 and Choose Option 0 or Drive-Thru
<b>ACTIVATE YOUR DEBIT CARD</b>	ATM or Call 800.680.1601 and Choose Option 4
<b>GET A REPLACEMENT DEBIT CARD</b>	Drive-Thru or Call Local Branch
<b>DISPUTE DEBIT CARD CHARGES</b>	Call 800.680.1601 and Choose Option 5
<b>REPORT LOST OR STOLEN DEBIT CARD</b>	Call 800.680.1601 and Choose Option 4
<b>PAY FRIENDS AND FAMILY</b>	Zelle® in the Mobile Banking App
<b>MAKE A CAR LOAN PAYMENT</b>	Visit <a href="https://bit.ly/rnst-carloan-pay">https://bit.ly/rnst-carloan-pay</a>
<b>MAKE A LOAN PAYMENT</b>	Online Banking, Drive-Thru
<b>REPORT FRAUD</b>	Call Local Branch or Customer Service at 800.680.1601
<b>REPORT LOST OR STOLEN CREDIT CARD</b>	Call 866.552.8855
<b>GET CREDIT CARD ASSISTANCE</b>	Call 866.552.8855
<b>DISPUTE CREDIT CARD CHARGES</b>	Call 866.552.8855
<b>GET HELP WITH SBA LOANS</b>	Contact Your Local Banker
<b>GET MORTGAGE ASSISTANCE</b>	Visit <a href="https://mortgage.renasantnation.com/covid-19">https://mortgage.renasantnation.com/covid-19</a>
<b>GET HELP WITH YOUR HELOC</b>	Contact Your Local Banker
<b>GET INTO YOUR SAFE DEPOSIT BOX</b>	Make an Appointment at Local Branch



Understanding You.®



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