



# Quick Start Guide RenasantBiz App

Welcome to the new and improved RenasantBiz Mobile Banking App. This guide will provide an overview of the features and exciting enhancements now available in the new app.

## What's New

- New look and feel – designed to provide the information presented in Basic and Enhanced Business Internet Banking Online (BIB/EBIB).
- Transaction activity, expanded history search, imaging and e-Statements.
- Enhanced transfer capability to include scheduled transfers.
- Transaction and Administrative Approvals – available to all Company Users with the Approval role.
- Check/Payee and ACH Positive Pay issue file approval and Exception Item decisioning – based on Company and User entitlements.
- Expired password notifications and password reset through the app.
- View and hide password option.

## Getting Started:

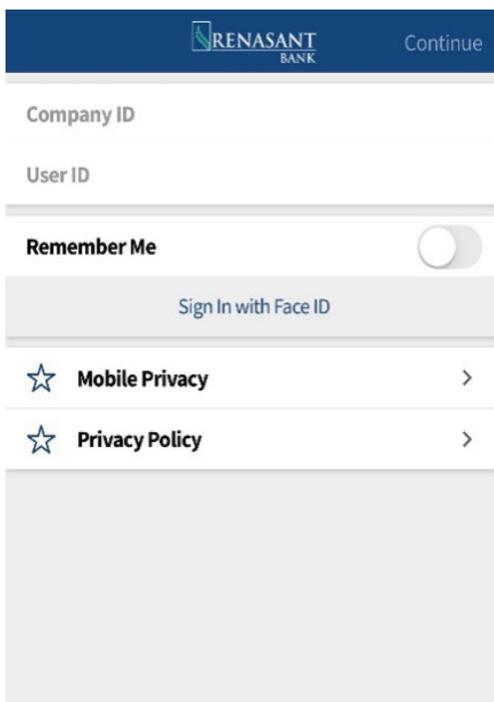
If you are a new user of the RenasantBiz Mobile App or have not enabled automatic app updates, go to the App Store or the Google Play Store and download the latest version of the RenasantBiz Mobile App.

Download in  
the App Store

Download in the  
Google Play Store



After downloading the RenasantBiz Mobile Banking app, you will be prompted with an End User License Agreement. Android devices are also prompted with the Google Prominent Disclosure. The Geolocation prompt will be presented for Androids and iPhones.



- Then, you will see the login landing screen to enter your Enhanced Business Internet Banking (EBIB) or Basic Business Internet Banking (BIB) Company ID and User ID.
- Turn on **Remember Me** to save your Company ID and User ID for future logins.
  - » Enabling Face ID will allow you to log into the app using Face Recognition.
    - Face Recognition must be enabled and supported by your iPhone version.
    - Only Google Pixel 4, 8, and 9 have the class 3 hardware required to support Face ID in Android devices.
    - Face Recognition will not work if your password expires, or the system requires further authentication.
  - » For devices that support fingerprint authentication only, **Sign in with Biometrics** will be displayed.
- You may be prompted with the out-of-band-authentication prior to entering your password.
- When prompted to enter your EBIB/BIB Password:
  - » You have the option to view your password by tapping on the Password Reveal symbol.
  - » Expired Passwords will also be prompted to reset in the app.

## RenasantBiz App Features

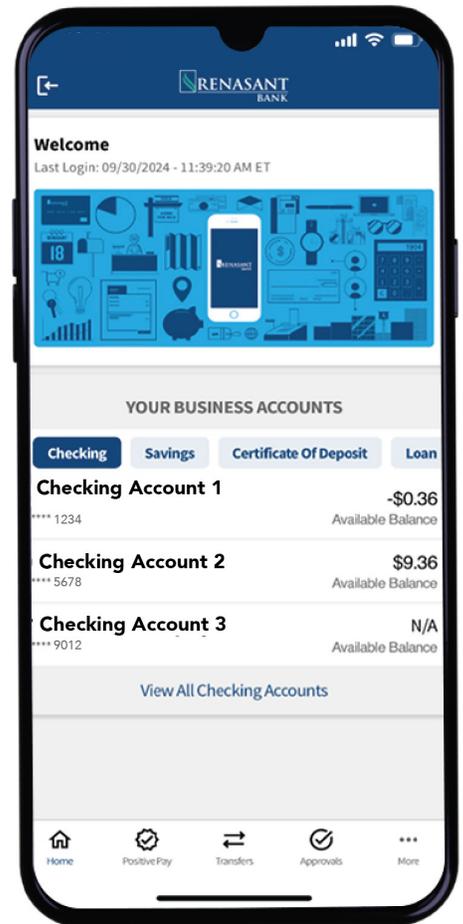
After you have successfully logged into the app, the Welcome Screen will appear to view account balances.

- Click the arrow symbol to sign out of the app.
- Select the account type header to view **Checking, Savings, Loans,** or **Certificate of Deposit** accounts.
- Tap on an account to view and search transactions.

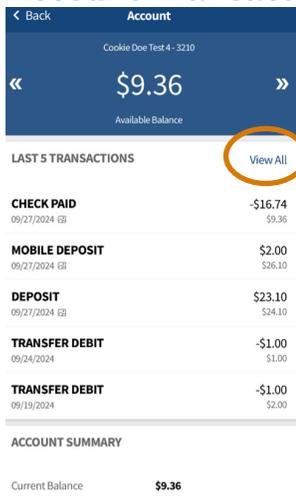
## App Navigation and More

The Navigation bar is visible at the bottom of every screen in the app. The options presented will vary based on Company and User entitlements. The options available in the Navigation bar are also located in **More**.

- Select **Home** to navigate back to the Welcome screen.
- If your Company is enrolled in Check, Payee, or ACH Positive Pay Fraud Mitigation Services, select **Positive Pay** to approve check issue files and decision exceptions.
- Select **Transfers** to make internal one-time, scheduled and recurring internal transfers.
- Select **Approvals** to approve internal transfers, wires, ACH and any company user updates.
  - » Note: If your company has a wire security code in place, wires can't be approved with mobile approvals. Please contact your Treasury Solutions Sales Officer if you would like to remove the wire security code.
- The **More** screen includes access to Internal Transfers, Bill Pay, Mobile Deposit, Accounts, Statements and Documents, Approvals and Positive Pay.
  - » Access to these services is based on Company and User entitlements.

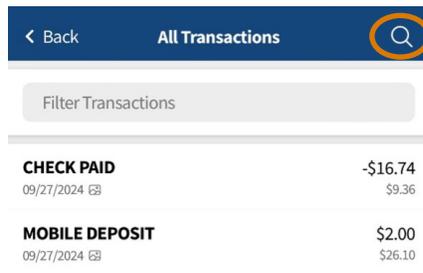


## Account Transactions and Search



From the Home screen, tap an account to view Account Activity.

- The last five transactions are presented.
- Tap **View All** to view additional transactions, filter and search for transactions.
- Tap the magnifying glass icon to search by Date Range, Amount, Check Serial Number or Transaction Type.
- Filter transactions by search word: **Debit, Credit, or Check.**



**If you have questions regarding Treasury Solutions Services, please contact Treasury Solutions Client Support at 1-844-680-3739 Monday through Friday 7:00 am - 5:00 pm CT / 8:00 am - 6:00 pm ET.**